

Driven Collision blog, Lansing Body Shop July 12, 2016

Driven Collision knows how to work with your insurance carrier to make sure repairs are done properly.

The thought of filing a claim, talking to an insurance adjuster, & dealing with repairs usually brings to mind frustration and fear. Don't worry though, Driven Collision is here to help! We will help to get you on the road quickly & Safely.

A Lansing body shop needs to work closely with insurance carriers and the auto body adjusters to make sure your vehicle is repaired quickly. Driven Collision has built a strong working relationships with the insurance companies in the area and their claims adjusters. Having this relationship provides a quicker and appropriate settlement for damages.

How An Insurance Adjuster Works

When an accident happens and your vehicle suffers damage, the first call is to the insurance carrier of agent to report the claim. Information will be taken from you about the vehicle, location, and pertinent information. You will be contacted by an insurance adjuster from the company who will ascertain how the accident occurred.

Your vehicle will then be assigned to an auto body adjuster who will go to where the car is and evaluate the damages by writing up an estimate. Typically, if your vehicle is at a Lansing body shop, the adjuster will go to the facility to view the damages.

With the advancements in technology, the process to determine the parts that need replacement or repair are now done through a software on a computer. The claims person will input all known damaged areas and the software will add in automatically any adjoining parts that would also have to be replaced. This is particularly helpful in getting the estimate done right the first time.

Driven Collision Writes Their Own Estimate

Our staff & technicians are well-trained and familiar with dealing with insurance carriers. We produce our own estimate of repairs, which is then compared to the insurance adjuster's estimate. Sometimes it is necessary to negotiate on certain parts or repair procedures, But in the end the insurance company and Driven Collision cooperates in providing the best repairs and making sure the customer is happy. Driven Collision is the one and only Lansing body shop for all of your Collision-Accident repairs needs. Some situations are not insured for repair (like rust damage or previous old damage), but in special situations like that we will work with you directly to provide the best repair for your car or truck.

Driven Collision is pleased to be part of the Lansing community and will work closely with you to make sure that your experience with US & your insurance carrier is a positive one. Leave this process to us and we will be sure to get your vehicle back on the road as soon as possible. [Contact us today with any questions.](#)